UST SmartOps™

What is UST SmartOps?

UST SmartOps combines AI & cognitive automation to intelligently streamline business operations there by reducing costs, improving overall efficiency and profitability.

How It Works?

LEARN

UST SmartOps examines your everyday operations to uncover key insights and learns how to enhance actions
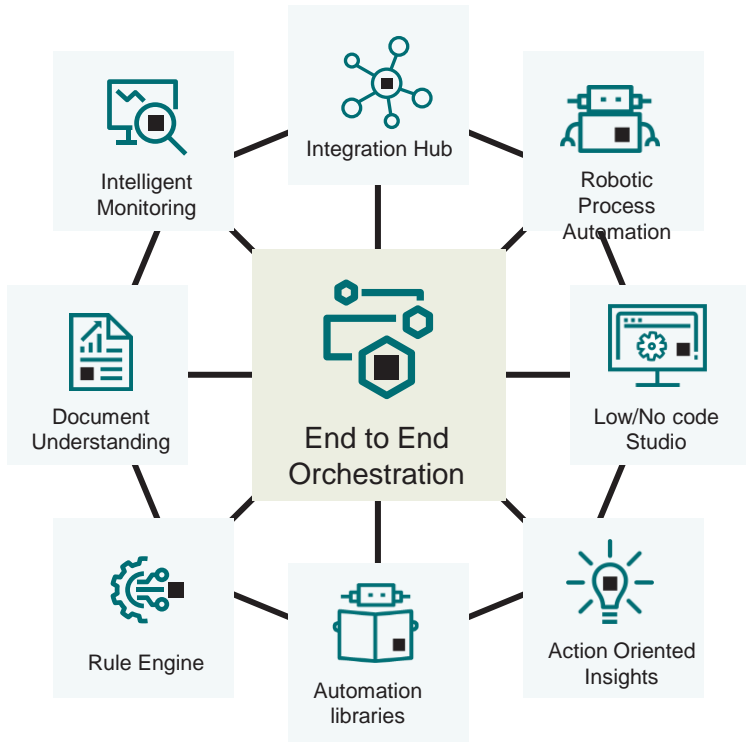
ACT

UST SmartOps autonomously designs process flows and generates reports that help identify growth opportunities
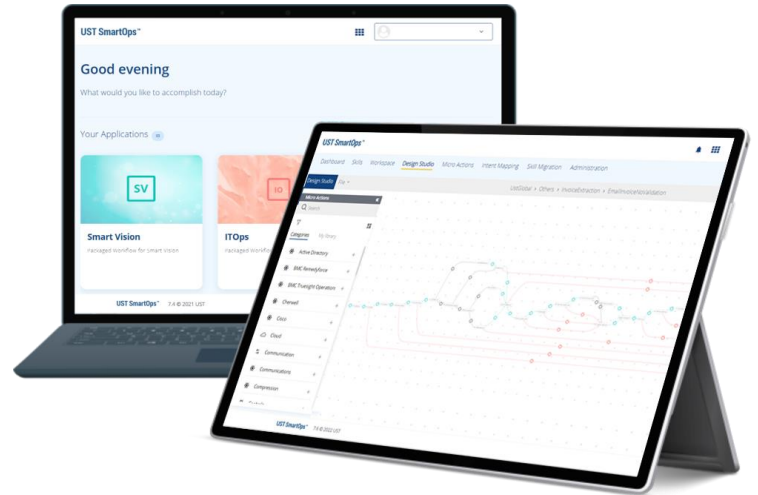
OPTIMIZE

UST SmartOps constantly works to improve your business outcomes by continuously learning and adapting to new information

UST SmartOps is built on HyperAutomation principles:

UST SmartOps is an **Intelligent Process Automation Platform** that holistically learns and reimagines your business processes while intelligently digitizing and compressing manual workflows. By reimagining business processes, we empower your people to focus on the opportunities with the highest business impact that will drive operational efficiency and profitability further.

- Intelligent Monitoring
- Integration Hub
- Robotic Process Automation
- Document Understanding
- End to End Orchestration
- Low/No code Studio
- Rule Engine
- Automation libraries
- Action Oriented Insights

Analyst Mentions and Recognitions:

THE FORRESTER WAVE™
Contenders
Process centric AI for IT Operations (AIOps) 2023

iSG
Major Contender
Intelligent Automation Platforms and Products 2023

zinnov
Leader
Intelligent Automation Services 2023

NelsonHall
High Achiever
Cognitive & Self-Healing IT Infra Mgmt. Services 2023

Quadrant Knowledge Solutions
Technology Leader
- Intelligent Process Automation Services 2023
- Intelligent Document Processing 2023

Everest Group®
Major Contender
- Intelligent Process Automation 2023
- Application Automation Services 2023

AVASANT
Challenger
- Intelligent Automation Services 2022–2023 Radarview™
- Digital Masters 2022 Radarview™
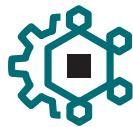- Intelligent Document Processing Platforms 2022 Radarview™

HFS
Horizon 1 Disruptor
Driving Automation based functional optimization outcomes

GAISA AICRA GLOBAL SUMMIT & AWARDS
Winner
Award for "Best Innovation in NLP"

UK AWARDS 2023 WINNER gsa
International project of the year

UiPath Certified
PROFESSIONAL SERVICES

Our Global Automation Practice Includes:

500+
Automation Experts

Automation CoE

UST SmartOps is available in

- Microsoft Azure Marketplace
- aws marketplace
- ORACLE Cloud Marketplace
- Google Cloud

Strategic Partnerships

- Microsoft
- ORACLE
- Google
- UiPath™
- aws
- mongoDB®
- AUTOMATION ANYWHERE
- CSAIL
- Stanford ARTIFICIAL INTELLIGENCE
- blueprism

Our technology works seamlessly across business and IT operations including:

- Supply Chain Management
- Customer Onboarding
- Claims Management
- Customer Service
- Loan Origination
- Finance
- HR
- IT

The Results

95% Improvement in mean time to resolve (MTTR)

For a leading retailer's helpdesk operation, UST SmartOps improved MTTR by 95% using cognitive automation to identify patterns and optimize IT activities from end-to-end.

50% Reduction in health plan configuration effort

For a health insurer, UST SmartOps AI automation improved benefit administrator's productivity by transforming PDFs, images, and other unstructured data to digitized content.

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